

RENTAL POLICIES

REQUIREMENTS: A driver's license or other official picture ID, (such as a Military ID card) with positive proof of address and phone number, and a valid email address are required for all rentals. A valid major credit card is required for all rentals. A local job site address and phone number will also be required in some cases. All rentals are to be paid in advance.

DAMAGE: You must inform Ready Equipment immediately of any damage to equipment - further damage could occur that you will be responsible for. Any damage that occurs during your rental will be billed; retail parts cost plus posted mobile service and/or in shop service rate(s) to bring machine back to the condition it was when you received it. **Damage waiver insurance is required on all of our rental equipment contracts and costs 10% of the rental rate(s)**, unless a valid certificate of insurance has been received. This limits your financial responsibility for covered damage; **The customer deductible is \$1000 for equipment valued less than \$25,000, and \$2,500 for equipment valued greater than \$25,000.** Upon notice of damage to rented equipment; a damage deposit of \$1,000 will be held on your credit card until final bill is calculated, at which time you will either receive a refund or an additional bill, see deductible above. See brochure for additional information on Damage Waiver coverage.

RENTAL PERIOD: Rentals are charged on time out not solely time used. Unfortunately we cannot control the weather, please plan your rental accordingly, no discount or extra time can be given due to inclement weather. Rental rates subject to change.

~ ½ Day / 4 Hour Rental - customer pickup at store only . ~ Overnight rentals are billed at a 1 day rate.
~ 1 Day Rate: up to a 24 hour period, 8 hours on meter ~ Weekend Rate: Sat + Sun, up to 16 hours on meter.
~ 5 Day Rate: 5 day period, up to 40 hours on meter. ~ 7 Day Rate: 7 day period, up to 56 hours on meter.
~ Monthly Rate: 28 day period, 176 hours on meter. ~ Additional hours will result in additional prorated charges.

CLEANING FEE: We reserve the right to charge a cleaning fee for equipment not returned to us reasonably clean. Coffee spills, excessive dirt in cab, excessive mud/dirt packed in tracks, etc are all subject to an additional charge.

FUEL: Fuel used during the rental is the renter's responsibility and is not included in rental rates, unless otherwise specified. Equipment will be full of fuel at the start of your rental and we ask that you refill it with good, clean, fuel upon return. If you are unable to refill the fuel we will refill it and charge you for the amount of fuel used. Contact the store for current fuel rates. Please take care in refueling - know whether the equipment takes diesel, 2 cycle mixed gasoline or 4 cycle gasoline, please call us before refilling if you have any questions - there will be an expensive service charge or perhaps engine replacement if the wrong fuel is used. Please take care to use fresh fuel in clean cans - if a renter refills a machine with dirty fuel a charge will apply to change the fuel filter and service the equipment.

DELIVERY: Delivery is available for all of our equipment and is not included in rental rates. Delivery rates are based on the size of the equipment and location of delivery. Please call us for a quote.

CUSTOMER PICKUP: All equipment is available for customer pickup from our store. You must have adequate rated hitch, adequate trailer, brake setup, and adequate securement for the equipment being picked up. Ready Equipment, LLC reserves the right to refuse pickup of equipment if adequate, safe, towing/hauling equipment is not provided by the customer.

EQUIPMENT BREAKDOWNS: If you have any breakdowns call the store right away, 24/7. If you do not call, we do not know and you forfeit any potential credit. We strive to keep our equipment in top working order at all time. 'Murphy's Law' however says that problems sometimes can and will occur. Many problems can be solved over the phone. In some cases we may need to provide a replacement or substitute item. We will do everything possible to help you finish your job in a timely and efficient manner.

EXTENDING YOUR RENTAL: Please call the store as soon as you know you need to extend your rental. We will work with you the best we can to extend or substitute equipment. Unfortunately we cannot control the weather, please plan your rental accordingly, no discount or extra time can be given due to inclement weather! We will work with you to the best our ability to help you finish your job based on availability.

CANCELLATION POLICY: We will work with you to cancel or reschedule your rental reservation but we do require notice. When we reserve a piece of equipment for you we are telling other customers it is not available. 1 day reservation requires a 48 hour cancel notice. A 5/7 day resv requires 3 day cancel notice. A monthly rental requires a 7 day cancel notice. If req'd notice isn't given you will be responsible for a 25% cancellation fee. If you give no notice of cancellation and 1. we attempt delivery (or deliver) or 2. you do not pick up the equipment - you will be billed for any delivery fees - and; for the entire resv amount for a daily rental, 50% of the resv amount for a 5/7 day rental, and 30% of the resv for a monthly rental.